## Silly Monkeys Daycare Parent/Caregiver Agreement

The purpose of this agreement is to help build a strong working relationship between the caregiver and the parent. A partnership works best when those involved understand one another and are aware of each other's expectations.

## Centre Information

Location: 1250 26<sup>th</sup> st. Castlegar Centre Number: 250-608-1684

Director's phone number: 250-687-0198 Danielle Kozak

Email: silly.monkey.childcare@gmail.com Website: www.sillymonkeyschildcare.ca

\_\_\_\_\_

The staff at Silly Monkeys Daycare agrees to provide responsible and nurturing care for \_\_\_\_\_\_and is prepared to discuss with parent/guardian(s) any suggestions or concerns with regard to the daycare program on an ongoing basis. Confidentiality is of the utmost importance and every effort will be maintained in this matter.

I agree to provide the daycare with payment as outlined in my invoice that I will receive on the 25<sup>th</sup> of the preceding month, therefore any schedule changes, not vacation or days off but changes to contracted regular days and times and must be submitted prior to the 20<sup>th</sup> of the preceding month and will only be granted if the center's schedule allows.

Any vacations or day changes must be submitted by email and approved by Danielle. Schedule changes not submitted in writing to <u>silly.monkey.childcare@gmail.com</u>, will not be considered and payment will be due for the existing schedule.

Age of Child	Fee	Hours
Under 3 years	\$30/\$35 half day	Half Day: 7:30-12:00/
		12:00-5:30
	\$50/day	Full Day: 7:30-5:30
Over 3 years	\$25/\$30 half day	Half Day: 7:30-12:00/
		12:00-5:30
	\$45/full day	Full Day: 7:30-5:30
School Age	\$35/day school closures	Full Day: 7:30-5:30
	\$15/day	After School: 2:30-5:30

<sup>\*</sup>If you require a start time before 8:00 am or after 5:00 pm, please let us know so we can staff accordingly. A 7:00 start time is available upon request.

Please note anyone requiring care outside of normal business hours must pay an overtime rate of \$5 per half hour/child or portion thereof and must make arrangements for such a schedule in advance and said schedule will only be granted if all parties agree.

Silly Monkeys Childcare <u>does</u> participate in the Childcare Fee Reduction Initiative, parents of children 0-Kindergarten who attend daycare are eligible for a reduction. Please see the link below for more information on how the reduction is calculated.

https://www2.gov.bc.ca/gov/content/family-social-supports/caring-for-young-children/child-care/child-care-improvements

<u>Payments are due prior to service rendered</u>. Payments are due on the 1<sup>st</sup> of the month. The month may be split up into two equal payments on the 1<sup>st</sup> of the month and the 15<sup>th</sup> if required. An invoice will be emailed to you on the 25<sup>th</sup> of the **preceding month**. I agree to pay for my space on a monthly basis **regardless of absence**. Payments are **required** to be made by direct debit and a PAD agreement must be completed prior to services commencing. Please see the PAD Agreement for more info. A PAD Agreement can be picked-up at our center or downloaded off of our website: <a href="https://www.sillymonkeyschildcare.ca">www.sillymonkeyschildcare.ca</a>

The daycare will be closed all statutory holidays, any other closures parents will be given 6 weeks notice. If we close you will not be subject to payment and will be reimbursed at the end of the month for any unforeseen closures. Sick days, vacation time or any other absent days are still required to be paid for as this holds your child's spot in the centre. I understand that 4 weeks written notice is required if the child is to be withdrawn from the daycare and there will be no refund given for that period regardless of attendance.

A deposit is required to hold a space for your child if registered in advance of actual attendance. A deposit of \$100/per child are due and are non-refundable but will be applied to the fees once attendance starts.

If I require subsidy I agree that until all paperwork is processed I am responsible for all fees and will be reimbursed once subsidy has approved my application. I agree that all fees not covered by subsidy are my responsibility and due on time. It is my responsibility to file the appropriate paperwork and send it in. A Caregiver agreement will be provided by the centre.

I agree to supervise my child until they enter the daycare and immediately upon pick-up from the centre.

Parent/guardian's signature:		
Date:	<u>-</u>	